# Annex C:Evidence analysis

## Event notes

CBCE1 ALLFIE - DBLM - transcript

CBCE2 ALLFIE - members - transcript

CBCE3 ALLFIE - Parents - transcript

CBCE4 ALLFIE - Young People - transcript

CBCE5 Birmingham DRC

CBCE6 Bristol & South West

CBCE7 Disability Rights UK - group 1

CBCE8 Disability Rights UK - group 2

CBCE9 Disability Sheffield

CBCE10 East Anglia

CBCE11 Equal Lives

CBCE12 Equality Together

CBCE13 Greater Manchester Coalition of Disabled People - group 1

CBCE14 Greater Manchester Coalition of Disabled People - group 2

CBCE15 Greater Manchester Coalition of Disabled People - transcript

CBCE16 Inclusion London

CBCE17 National DPAC - access to communications workshop

CBCE18 National DPAC - access to transport workshop

CBCE19 National DPAC - Disability hate crime workshop

CBCE20 National DPAC - good work workshop

CBCE21 National DPAC - housing

CBCE22 National DPAC - independent living workshop

CBCE23 National DPAC - intersectionality workshop

CBCE24 National DPAC - mental health services workshop

CBCE25 National DPAC - political and public life

CBCE26 National DPAC and Black Deaf UK - transcript

CBCE27 People First (Self Advocacy)

CBCE28 Sheffield Voices

CBCE29 Sheffield Voices pic 1

CBCE30 Sheffield Voices pic 2

CBCE31 York Disability Rights Forum

CBCE32 National DPAC - right to life workshop

CBCE33 National DPAC - climate change workshop

CBCE35 National DPAC - benefits workshop

## Targeted work

FG1 Notes from meeting with #Queer#CripClub

FG2 People without State support - notes from interviews with 4 individuals structured under relevant Articles

FG3 Notes from meeting with Unfair Debt Group

FG4 Notes from meeting with London, Eastern and South Eastern TUC Disabled Members' Forum

FG5 Notes from meeting with TUC DWC

FG6 Meeting with Deafroots - Asian BSL users

## DDPOs

DDPO1-3 Anonymous

DDPO4 Bristol Independent Living Group

DDPO5 Changing Perspectives

DDPO6-9 Cheshire DPAC

DDPO10-16 Chronic Illness Inclusion

DDPO17-25 Disability Murals

DDPO26 Disability Positive

DDPO27-29 Liberation

DDPO30 Regard

DDPO31 Social Power and Mental Health Steering Group

DDPO32 Sovereign Harbour Disability Association, East Sussex

DDPO33 Stay Safe East

DDPO34 StopSIM Coalition

DDPO35 World of Inclusion

DDPO36 York Disability Rights Forum

DDPO37 Winvisible

DDPO38 Unspoken

DDPO39 TUC Disabled Workers' Committee

DDPO40 Disabled People Against Cuts

DDPO41-42 Inclusion London

DDPO43 Suffolk Coalition of Disabled People – issues for disabled people in rural communities

DDPO44-46 Alliance for Inclusive Education

DDPO47 Commission on Social Security

DDPO48 Disability Politics

## Other stakeholders

OO1-2 Access Social Care

OO3 Disability Benefits Consortium

OO4 Disabled Children's Partnership

OO5 Friends, Families and Travellers submission

OO6 Just Fair

OO7 NUBSLI

OO8 Working Together Parents Network

OO9 RNIB

O10 Royal Association for Deaf People

OO11 Signalise

OO12 Unison

0013 Mencap

## Individuals – Deaf/Disabled People

D.DP1 Alyson Fisk

D.DP2-3 Amanda Jacobs

D.DP4 Anon1

D.DP5 Anon2

D.DP6 Anon3

D.DP7 Anon4

D.DP8 Anon5

D.DP9 Anon6

D.DP10 Anon7

D.DP11 Anon8

D.DP12 Anon9

D.DP38 Anon10

D.DP39 Anon11

D.DP13 Ann Galpin

D.DP14-19 Christopher

D.DP20-21 Dolly Sen

D.DP22 George Gale Snr

D.DP23 Haley Jones

D.DP24 Heidi Crowter

D.DP25 Julia Cameron

D.DP26 Karl Womack

D.DP27 Kenny Thompson

D.DP28 Kimaya Crolla-Younger

D.DP29-30 Linda Coy

D.DP31 Mia Mantra

D.DP32-33 Simon Fidler

D.DP34-35 Simon Smith

D.DP36 Wendy Micklewright

D.DP37 Jan Bailey

D.DP40 Marie Tidball

D.DP41 Anon 12

D.DP42 Disabled Carers – Newham BAME Carer Peer Network

D.DP43 Evidence from non-binary person who is Roma

D.DP44 Supported evidence from person with a learning difficulty living in residential care

## Individuals – carers/family/friends/neighbours

OI1 Anon1

OI2 Anon2

OI3 Anon3

## Evidence Coding

### Accessibility

|  |
| --- |
|  Inaccessible communications  |
| Lack of easy read information | CBCE27 |
| Local advice and information provided by LAs not in accessible formats | OO10CBCE6 |
| Lack of information in BSLi | CBCE10 |
| Shortage of BSL interpreters | CBCE17 |
| Need for communication support choice (face to face BSLis well as VRS) | OO11OO7 |
| No BSL in videos from COP26 | CBCE17 |
| New public procurement frameworks are leading to inadequate communication support for Deaf BSL users | OO11 |
| Complaints procedures are in English - never in BSL - creates a barrier to challenging wrongful practice | FG6 |
| Lack of awareness of electronic formats accessible to screen-readers | CBCE17 |
| Greater barriers for DDP from BAME communities | CBCE17 |
| Digital exclusion |
| DDP in general | OO6D.DP36CBCE6CBCE7CBCE13 |
| For people with learning difficulties | CBCE27 |
| For Deaf BSL users | OO11CBCE17 |
| For blind/VI people | OO9 |
| Disabled people in rural areas | DDPO43 |
| Inaccessible environment |
| Importance of accessible pavements (especially for blind/VI) | OO9DPPO36CBCE28 |
| COP26 no wheelchair access | FG4CBCE7 |
| Poor understanding of access requirements for ppl who are neurodivergent | D.DP35 |
| Need to protect Blue Badge parking | CBCE9DDPO32FG1 |
| Need more Changing Place toilets | CBCE27CBCE18 |
| No recognition for emotional assistance animals | DDPO32 |
| Lack of consultation with DDP |  |
| Low Traffic Neighbourhoods | CBCE33 |
| Colourful crossings | D.DP2 |
| Inaccessible transport |
| Reliance on public transport of Disabled people | D.DP31 |
| Particular problem for Disabled people in rural areas | DDPO43D.DP14 |
| Buses - for people with hidden impairments | D.DP31 |
| Inaccessible information | CBCE14 |
| Dial-a-Ride unreliable | CBCE18 |
| Taxi-card = postcode lottery | CBCE18 |
| Investment in accessible transport benefits the economy | FG4 |
| Assistance on trains too unreliable to trust | CBCE31CBCE18 |
| New developments need to be accessible - eg electric buses aren't! | FG4 |
| Taxi drivers not following safety guidance | D.DP28 |
| Problems with buddies/prams and wheelchairs sharing same space | CBCE18CBCE6 |
| Only one wheelchair can travel on a bus at a time | CBCE18 |
| Rail companies not investing in accessibility | CBCE14 |
| Buses outside London - eg York - without audio-visual information | CBCE31 |
| Pandemic access gains |
| Created greater inclusion | OO6CBCE10DDPO15CBCE7CBCE13DDPO15 |
| Improved the lives of Disabled workers | D.DP13 |
| For some gave greater access to health services | CBCE10 |
| To political participation | CBCE25 |
| To leisure, culture and social life for ppl with ELCI | DDPO15 |
| Being removed | DPPO36FG1DDPO15 |

### Attitudes

|  |
| --- |
| Devaluing DDP  |
| Not listening to/disbelieving | D.DP31 D.DP36 D.DP28 D.DP29 CBCE31 CBCE10 D.DP10 CBCE11 FG1 DDPO13 CBCE16 |
| Attitudes that ppl who use AAC need to be spoken *for* | CBCE28 DDPO38 D.DP14 |
| People with ELCI particularly subject to attitudes of disbelief | DDPO14 |
| Exclusion (eg York City Centre removing Blue Badge parking reinforces feelings of being unvalued) | CBCE31 |
| Impact of Covid |
| Promoted negative portrayals of Disabled people as "vulnerable" | CBCE16 |

### Austerity

|  |
| --- |
| Cuts |
| Leading to mental distress for ppl in more isolated rural communities | DDPO43 |
| Ongoing | DDPO26 CBCE13 CBCE16 |

### Awareness

|  |
| --- |
| Lack of disability awareness |
| Need to increase disability awareness | D.DP36DDPO36D.DP3 |
| Lack of awareness of neurodivergence | D.DP34 D.DP35 |
| Need for greater awareness of ppl who who use AAC | DDPO38 CBCE9 |
| Need for greater awareness of ELCIs | DDPO14 |

### Benefit system

|  |
| --- |
| Benefit system |
| Does not afford a decent standard of living | CBCE16 |
| Default suspicion of claimants | DDPO37 |
| Digital by default inaccessible | DDPO27 CBCE10 CBCE7 |
| Lack of accessible information | CBCE9 CBCE27 D.DP44 CBCE17 |
| Impact of wrong advice | FG3 |
| Harsh eligility for child benefits | DDPO37 |
| Benefit deaths | DDPO37 FG3 DDPO20 DDPO21 CBCE7 |
| Lack of inquiry into benefit deaths | DDPO20 DDPO21  |
| Impact when Disabled lone parents have benefits cut off (eg Elaine Morall suicide) | DDPO37 |
| Benefit assessments |
| Anxiety and mental distress/traumatising process | DDPO47DDPO27D.DP8D.DP5D.DP35FG3CBCE11CBCE17CBCE28 FG1 CBCE7 CBCE13 |
| Overbooking assessments - leading to cancellations/long waits | DDPO3 |
| Inaccuracies in assessment reports | D.DP5DDPO3 |
| Insensitive/triggering questions | D.DP5 |
| Re-traumatising for refugees/asylum seekers with complex PTSD | DDPO37 |
| Inaccessible assessment centres | D.DP5 DDPO3 |
| Initial claims fail - evidence not considered until tribunal | DDPO37 D.DP8 CBCE25 CBCE11 |
| Initial claims fail - do not apply legislation properly | DDPO47 |
| Pressures on families subject to multiple assessments/Disabled people providing unpaid support to other Disabled people | DDPO37 D.DP44 FG1 |
| Inaccessible systems | DDPO37 D.DP14 |
| Need for more paper-based assessments - less face to face | DDPO37 |
| Long complex forms | DDPO37 D.DP8 |
| Harm of constant reassessments | FG3 D.DP34 DDPO37 D.DP35 CBCE7 |
| Have to pay for medical evidence | FG1 DDPO37 |
| Not in line with human rights model of disability | DDPO13 |
| Design of assessments based on disbelief of claimants | DDPO13 |
| Benefits stopped/reduced while challenging wrongful eligibility decisions | D.DP8 |
| Concerns about merging ESA and PIP assessments | DDPO37 CBCE8 |
| Benefit fraud |
| Fraud line used maliciously | D.DP7DDPO42 |
| Blue Badges |
| Increased barriers to getting | FG4 DPPO36 FG1 |
| Disability and Health green paper |
| Approach contrary to social model | DDPO27 |
| Opposition to mergers of ESA and PIP under UC | DDPO27 |
| Fears it will lead to more cuts | FG5DDPO37CBCE5 |
| Lack of attention to intersectionality | DDPO27 |
| Not address flawed benefit assessments | DDPO2FG5 |
| Statements on high satisfaction levels run contrary to other evidence including data from WeG's UK Disability Survey Research Report  | DDPO27 |
| Fails to acknowledge harm of conditionality | DDPO27 |
| Need for more engagement with DDPOs | FG5DDPO27 |

|  |
| --- |
| DLA/PIP |
| Assessment criteria not appropriate for ppl for certain groups eg mental distress/fluctuating conditions | D.DP8DDPO13 |
| Rejected PIP applications leading to increased need for social care | CBCE9 |
| Motability cars being taken off DDP | CBCE18D.DP8 |
| Surveillance |
| Trackers on Motability Cars | DDPO37 |
|  Universal Credit |
| Disabled ppl financially worse off | CBCE16 |
| 5 week wait | CBCE16 |
| Fear of sanctions | CBCE8CBCE16 |
| More people in arrears | CBCE21 |

### Brexit

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| --- |
| Impacts on DDP |
| European Accessibility Act 2019 will not be implemented in the UK | OO6 |
| Impact of rise in cost of living on those on low incomes |  |
| Social care recruitment crisis | D.DP4 |
| Medication availability impacted | CBCE32 |

### Climate change

|  |
| --- |
| Right of DDP to peacefully protest on climate change issues |
| Police trying to get benefits taken off anti-fracking protestors | CBCE33 |
| Need to engage with DDP over measures to address climate change |
| Areas cars are banned from | CBCE28FG1 |
| Electric vehicles dangerous to blind/VI pedestrians | CBCE9 |
| Need for accessible electric vehicles | CBCE9 |
| Plastic straw ban | DDPO1 |
| Blue Badgeholders not exempt from Congestion charge | CBCE18 |
| Concern about consequences for people on low incomes of phasing out of diesel and petrol cars | CBCE33 |
| E-scooters | CBCE6 |
| Need for cycle lanes that also cater for adapted cycles | CBCE9 |

### Community sector

|  |
| --- |
| Cuts |
| Cuts to funding for DDPOs | DDPO29 CBCE28 FG1 CBCE23 CBCE13 |
| Importance of peer support | FG1 |
| Importance for well-being | D.DP27 |

### COVID

|  |
| --- |
| Disproportionate deaths |
| Two thirds Covid-related deaths = DDP | D.DP25DDPO26CBCE5CBCE13CBCE14CBCE16 |
| PwLD 6 x more likely to die of COVID | CBCE7 |
| DNACPRs | CBCE32FG4CBCE10DDPO5CBCE23DPPO36DDPO26CBCE21CBCE27CBCE17CBCE28CBCE7CBCE13CBCE16 |
|  COVID patients discharged into care homes | CBCE32CBCE10CBCE6 |
| Treatment rationing |
| Deaf BSL users | OO11 |
| PPl with mental distress | DDPO28 |
| DDP needed to campaign for mortality stats for people with learning difficulties/people who are autistic | DDPO5CBCE27 |
| Inaccessible communication |
| Exploitation of pandemic by large VRS suppliers to monopolise BSL market | OO7 |
| Information from local Councils not in easy read and alternative formats only sent out later after complaints | CBCE10CBCE6CBCE28CBCE16 |
| Gov announcements confusing & inaccessible | CBCE17CBCE28CBCE13 |
| No BSLi for Gov announcements | CBCE33CBCE31CBCE10DDPO15CBCE9OO10CBCE17CBCE28CBCE6CBCE13CBCE16 |
| Digital exclusion | OO6CBCE16 |
| Inadequate support |
| Adult social care- reduced/suspended | CBCE13 |
| Children and families- reduced/suspended  | OO6OO4OO13 |
| Safeguarding reduced | D.DP5DDPO5 |
| Lack of access to PPE for DDP in own homes | OI3DDPO26CBCE9CBCE6 |
| LAs refuse to increase support where needs have increased | OO2 |
| Mental health services stopped/reduced | CBCE10 |
| Day services closed but no increase in support in residential settings | OO11 |
| Adverse impacts on well-being |
| Mental Health | DPPO36CBCE11CBCE28CBCE13DDPO11 |
| Lack of access to food | D.DP13DDPO26CBCE28 |
| Lack of access to medication | DDPO26 |
| Isolation | D.DP25DDPO26CBCE11CBCE27 |
| Increase in debt | D.DP13 |
| Personal mobility restricted - ppl with cars and clinically vulnerable unable to travel | D.DP25DDPO26 |
| Vaccinations |
| Reliance on vaccines discriminates against those medically unable to have vaccines/those who are clinically vulnerable | FG4D.DP25 |
| Inaccessible to those unable travel | CBCE32 |
| Need for BSL interpreters | OO11 |
| Not available for DDP living in their homes with family members | OI3 |
| Need to lobby to get prioritisation for DDP | CBCE9DDPO5CBCE27 |
| Inaccessible environments |
| Blue badge parking removed | FG2CBCE28CBCE13CBCE16 |
| One way systems in shops…etc inaccessible for VI people | DPPO36 |
| Extra pavement furniture/street space changes | CBCE28CBCE13CBCE16 |
| Education |
| Disabled CYP disproportionately impacted by lower educational outcomes resulting from pandemic | CBCE10 |
| Inaccessibility of online teaching | OO6OO9 |
| Employment |
| Disproportionate redundancies | CBCE20 |
| Forced into work when unsafe | D.DP25 |
| Increasing disability employment gap | CBCE20 |
| CEV List |
| Too narrow | FG2CBCE29DDPO11 |
| Need for clearer guidance | DDPO11 |
| Delayed conformations of being on it | FG1 |
| Legal easements |
| Brought in by coronavirus act | CBCE13CBCE16 |
| Children and Families Act | OO6 |
| Care Act | CBCE21CBCE27 |
| Mental Health Act | DDPO5DDPO28CBCE24 |
| Community sector |
| Had to step in with few if any additional resources | DDPO30 |
| Positive impact of mutual aid groups | CBCE10 |
| Mental Health System |
| Mental Health Review Tribunals moved online - less accessible for some | DDPO5 |
| Ward activities stopped  | DDPO5 |
| Daily leisure not extended to people under forced detention | DDPO5 |
| £20 Universal credit uplift |
| Denied to people on legacy benefits | CBCE33DDPO26CBCE6CBCE7CBCE16 |
| Visits - care homes/supported living |
| Lack of clear guidance | OO1 |
| 14 day self-isolation after a visit in care homes/supported living - very difficult for DDP | DDPO30CBCE13 |
| Failure to make reasonable adjustments to accommodate - social care providers too concerned re insurance | OO1 |
| Health |
| Difficulty accessing health services | DPPO36D.DP25DDPO26CBCE11FG1CBCE6CBCE7CBCE13CBCE14DDPO11 |
| Leading to poorer outcomes and excess deaths | D.DP25CBCE11CBCE6CBCE7DDPO11 |
| Campaigners had to fight for DDP to be accompanied into hospital under COVID visiting rules | CBCE6 |
| Response/planning |
| DDP were an after thought | DDPO26 |
| Reliance on vaccines discriminates against those medically unable to have vaccines/those who are clinically vulnerable | FG4D.DP25CBCE8 |
| No engagement with DDP/DDPOs | CBCE6 |
| Access to testing could have relieved pressures/avoidable distress to DDP in residential settings | OO1 |
| Lack of consideration for well-being of shielders | CBCE33D.DP25DDPO11 |
| Gov not acting in interests of public health | CBCE33D.DP25CBCE9CBCE6 |
| Based on view lives of DDP are expendable | CBCE33FG2CBCE31D.DP25DDPO15CBCE27CBCE17FG1DDPO11 |
| Lifting lockdowns prematurely put DDP living in tourist areas at greater risk | CBCE31 |
| Overlooking needs of asylum seekers/refugees | FG2 |
| Constituted disability discrimination | DDPO11 |

### Discrimination

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| --- |
| Disability discrimination |
| Is everywhere - government, LAs, universities, DWP, housing | CBCE8 |
| Screening/genetic testing – Spectrum 10k study |  |
| Vs ppl with Down's Syndrome | D.DP24 |
| Removal of children from Disabled parents |
| Parents being Disabled treated as a risk factor for children | D.DP3 |
| Disabled mothers have to meet higher standards than non-Disabled | CBCE16 |
| Disabled mothers to frightened to ask for support for fear of children being taken away | CBCE16 |
| Abortion ­– D.DP24 |
| Time limits longer for foetuses with an impairment | D.DP24 |
| Pressure on parents by medical professionals to abort foetuses with an impairment | CBCE16 |

### Education

|  |
| --- |
| Exclusions |
| Dispropotionate impact on Disabled children | CBCE27 |
| Intersection of racialised oppression and disablism | DDPO46 |
| Crisis in SEND provision in mainstream schools |
| Lack of support in mainstream | D.DP44DDPO35DDPO46DDPO44DDPO45CBCE2CBCE3 |
| Hostility towards parents asking for support | CBCE7D.DP44 |
| Parents high court victory over Bristol LA | DDPO4 |
| Little improvement following poor inspection reports | DDPO4 |
| Lack of support leading to criminalisation - DDP from BAME communities at most risk | D.DP43 |
| Increasing segregation |
| WeG building more special schools | DDPO35CBCE7CBCE13 |
| Local variation | DDPO35 |
| Special schools |
| Increased numbers of CYP in special schools | CBCE27CBCE35 |
| SEND pupils forced into special schools due to lack of support in mainstream | CBCE7CBCE3DDPO46 |
| Lack of over-sight | DDPO33 |
| Abuse scandals | DDPO33 |
| Use of physical restraint and abuse | D.DP43CBCE10 |
| Barriers to higher education |
| Lack of education provision for Disabled YP | D.DP44 |
| Much harder to get support through DSA | FG1 |
| Lack of BSL interpreter provision preventing education | FG6 |
| Disabled students left in greater debt as takes longer to complete studies | CBCE13 |
| Pandemic access gains being taken away | FG1 |
| Bullying by other students |
| No support to deal with | CBCE8 |
| Attitude of tutors/education professionals |
| DDP being prevented from taking their chosen courses - prejudice against their ability to participate in learning of certain subjects/at certain levels | FG6CBCE8CBCE4 |

### Employment

|  |
| --- |
| Access to Work |
| Unfit for purpose | CBCE16 |
| Scheme too restricted | CBCE20CBCE8 |
| Slow and bureaucratic | CBCE16 |
| Under-resourced | CBCE16 |
| Support rationing | CBCE16 |
| Not cover volunteering | CBCE28 |
| Hostile application process  | CBCE8 |
| Negative impacts on health/mental health | CBCE8 |
| Equipment delays | CBCE8 |
| Lack of staff awareness | CBCE8 |
| Employment barriers increasing – CBCE20, FG6, FG3 |
| Inadequacies of Disability Confident scheme | CBCE20CBCE23CBCE16 |
| Disability pay gap | CBCE20D.DP13CBCE9 |
| NO narrowing of disability employment gap | CBCE20OI2 |
| Discrimination/bullying at work  | FG3D.DP43CBCE10D.DP13OO10CBCE8 |
| Employer lack of awareness | FG6OO9OO10 |
| Employers unwilling to make reasonable adjustments | DDPO27D.DP13OO10FG1 |
| Use of redundancy processes to get rid of disabled employees | CBCE9 |
| Managers/colleagues attitude that Disabled workers who need reasonable adjustments are "faking it"  | CBCE31FG3 |
| Workers too afraid to tell their employers they are Disabled | D.DP13 |
| PwLD among lowest employment rates | CBCE27CBCE28 |
| Barriers to job-searching |
| Lack of Deaf/Disability awareness in job centres | FG6 |
| Interpreters not turning up to interviews | FG6 |
| Lack of accessible information about worker's rights and entitlements | CBCE9 |
| Inaccessible communications/lack of respect for communication needs by DWP | FG6 |
| Lack of work flexibilities | CBCE13 |
| Need for entirely new communty based system of employment support separate from benefits system | DDPO47 |
| Job adverts and recruitment schemes often inaccessible and uninclusive | CBCE16 |
| Need a right to part-time work/job-sharing | CBCE9 |

### Engagement

|  |
| --- |
| Inaccessible consultations |
| If not disability specific (but still affects DDP) - eg consultations on Domestic Abuse Bill/Mental Capacity Act/housing | DDPO33CBCE27CBCE13 |
| Lack of understanding by WeG of BSL | DDPO26 |
|  Lack of engagement with Deaf and Disabled people |
| Need for better engagement | D.DP34FG4D.DP36DDPO26CBCE27CBCE6CBCE7CBCE13 |
| DDPOs ignored | DDPO26CBCE5 |
| Gov engages with organisations *for* not *of* | DDPO26CBCE27CBCE6CBCE13CBCE16 |
| National Disability Strategy lack of proper consultation | DDPO26CBCE6CBCE13 |
| Ignoring Deaf and Disabled ppl & allies |
| Lobbying for abuse by Personal Assistants/social care workers to be included in Domestic Abuse bill ignored | CBCE16 |
| Lobbying for Disabled parents to be included in National Disability Strategy ignored | CBCE16 |
| Good practice at regional/local levels |
| Disabled People's panels - Greater Manchester/Cheshire | DDPO7 |
| Listening to local DDP - example of reinstatement of Safer Town initiative in Cheshire | DDPO7 |
| Listening to local DDP - example of NW regional public transport hate crime startegy | DDPO7 |

### Equality

|  |
| --- |
| Equality Act |
| Public services need to be more aware of their responsibilities | CBCE27 |
| Unenforceable | FG5CBCE27CBCE28DDPO32CBCE7CBCE16 |
| Socio-economic duty not brought into force | OO6 |
| COVID |
| Used as an excuse to take forward regressions | CBCE16CBCE6CBCE14FG1 |

### Freedom of expression

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| --- |
| Peaceful protest blocked |
| Police and Crime bill | DDPO33 |
| Police passing protestors details to DWP | DDPO33 |
| Police treating Disabled protestors roughly | DDPO33 |

### Hate crime

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| --- |
| Significant issue for DDP |
| Feeling unsafe on public transport | CBCE19CBCE28 |
| Rise in online abuse | CBCE19 |
| Increase in disability hate crime | DDPO33DDPO29CBCE19DDPO7 |
| Poor police response | CBCE27 |
| Disability Matters initiative by Met police not sustained | DDPO33 |
|  Inadequacy of legislation |
| No defined offence of disability hate crime | DDPO33DDPO41 |
| No parity in hate crime legislation (for "stirring up" offences) | CBCE19DDPO33DDPO42DDPO41 |
| Need for explicit intersectional hate crime | CBCE10DDPO41 |
| Lack of prosecution |
| To introduce a "by reason" of legal test for prosecuting as a hate crime | DDPO41DDPO42 |
| Prosecutions have fallen | DDPO33 |
| Need social media platforms to do more | DDPO42 |

### Healthcare (pre-pandemic)

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| --- |
| Lack of access/impact of cuts |
| Lack of access to dentistry | CBCE32 |
| Lack of access to wheelchairs | CBCE32 |
| Cuts to CHC funding | CBCE32 |
| Shortage of Leaning Disability Nurses | CBCE27 |
| Pressures on medicines | CBCE32 |
| Less accessible systems introduced during COVID being kept | D.DP11 |
| Hospital closures disproportionate impact on Disabled people, especially in rural areas, them unable to reach healthcare due to distance/lack of transport to get there | CBCE31 |
| Priority to reduce spending over and above most appropriate treatment | DDPO12CBCE32 |
| Accessibility |
| Lack of accessible information | CBCE32 OO11 |
| Inaccessible complaints procedures | D.DP35 |
| Access to diagnosis |
| Barriers to diagnosis | D.DP44 DDPO12 |
| Additional barriers for intersectional groups |
| Asylum seekers/migrants (depending on status) | FG2 |
| Nomadic communities | OO5 |
| Deaf BSL users | OO11 |
| People who are neurodivergent | D.DP34 |
| People from BAME communities | FG1 |
| Need for culturally competent access | CBCE23 |
| No implementation of Autism Act | D.DP44 D.DP34 CBCE13 |
| People who are housebound | DDPO12 |
| Disabled women subject to gender bias affecting credibility afforded to patient's self-reported symptoms | DDPO12 |
| Unequal access |
| Before the pandemic | CBCE16 |
| Disabled ppl (especially ppl with learning difficulties and living with mental distress) die considerably earlier | DDPO28CBCE27 CBCE7 CBCE16 |
| Diagnostic overshadowing (particularly people with learning difficulties, mental distress, autistic people) - not being listened to or believed/"medical gaslighting" | CBCE14 CBCE31 |
| Lack of accessible information | FG4 |
| Slow introduction of alternative ways to breast screen for Disabled women | D.DP2 |
| Maternity services often inaccessible | CBCE16 |
| Failure to make reasonable adjustments to accommodate - social care providers too concerned Failure to make reasonable adjustments | CBCE31 |
| People with ELCI subject to iatrogenic harm | DDPO12 |
| Medically Unexplained Symptoms' disregarded as psychosomatic and not given appropriate treatment | DDPO12 |
| Digital exclusion - pandemic access regressions becoming permanent | CBCE16 D.DP11 |
| Biomedical research |
| Needs greater investment in areas identified by lived experience | D.DP30 DDPO12 |
| Problem of biomedical researchers who have caused harm to patients and continue to refuse to respect lived experience | D.DP29 D.DP10 CBCE7 DDPO12 |
|  NICE guidelines |
| Difficulties DDP face to get NICE guidelines to reflect lived experience - where we have scientific evidence in support, has to meet much higher standards of robustness and quantity before it is listened to | D.DP10 |
| ME/CFS - positive that guidelines have now been revised but concerns this is not enough | D.DP30 D.DP10 CBCE7 |
| Staying healthy |
| Inaccessible gyms | D.DP31 |

### Hostility

|  |
| --- |
| Hostility experienced  |
| By Disabled asylum seekers/refugees  | FG2 DDPO15  |
| By Disabled members of GRT communities  | CBCE10  |
| By Disabled GRT children at school  | DDPO46  |
| Linked to COVID  |
| Against ppl unable to wear face masks for disability-related reasons  | CBCE31  |
| Hostility and harassment  |
| By DWP  | FG3 DDPO47D.DP37 CBCE8  |
| Direct hostility towards DDP  |
| From public  | DDPO42 CBCE17  |
| From WeG  | FG2 D.DP29 CBCE11 CBCE9 CBCE27 DDPO42 CBCE28 CBCE6 CBCE8 CBCE13 CBCE14  |
| Benefit scrounger narrative  |
| Negative media portrayals  | CBCE9 CBCE13 DDPO13  |
| Stops DDP asking for support - meanwhile things deteriorate  | CBCE31  |
| Negatively affects society's perceptions  | CBCE11 CBCE9 D.DP44 CBCE6 CBCE8 CBCE23  |
| Encourages wider attitude that DDP are "faking it"  | CBCE31 FG1 CBCE8 DDPO14  |
| People afraid to refer to themselves as disabled for fear of hostile reactions  | DDPO14  |
| People with ELCI particularly impacted by "faking it" attitudes and resulting aggression/hostility  | DDPO14  |
| WeG not implemented Special Inquiry rec to undertake mass media campaign to promote positive images of benefit claimants  | DDPO14  |

### Housing

|  |
| --- |
| Lack of suitable housing |
| Need for more social housing  |   |
| Asylum seekers not entitled to adaptations  | FG2  |
| No housing adaptations for temporary accommodation  | CBCE14  |
| Lack of accessible housing  | CBCE10DPPO36 FG2 CBCE9 D.DP28 FG1 CBCE8 CBCE7 CBCE13 CBCE14 CBCE16  |
| Private renting not suitable for DDP  | CBCE21  |
| Difficulties getting adaptations  | CBCE14  |
| Poor housing conditions exacerbating existing conditions/causing new impairments  | OI1 CBCE8 D.DP22  |
| Disabled people having to live in older people's homes  | FG2 FG1  |
| Homelessness  |
| Rise in among DDP  | D.DP19 DDPO15  |
| Building works (adaptations/repairs)  |
| Problems caused by poor workmanship  | D.DP22 OI1 CBCE16  |
| Supported living/care homes  |
| Lack of support for real independent living  | CBCE10 CBCE27 CBCE28  |
| Lack of choice  | CBCE9 CBCE27 CBCE28  |
| LAs building new supported living to increase income through housing benefits  | DDPO6  |
| Providers building bigger and bigger "carehomes"  | D.DP44  |
| Difficulties with housing workers  |
| Stress has exacerbated existing condition  | CBCE8  |
| Not trusting DDP's own account of their impairment/support needs  | D.DP28  |
| Lack of disability awareness  | D.DP28  |

### Human Rights

|  |
| --- |
| Bill of Rights |
| Concern human rights will be watered down  | OO6 CBCE27  |
| EU withdrawal  |
| Loss of statutory footing of caselaw from the CJEU  | OO6  |
| Concerns about no longer being under EU Charter of Fundamental Rights  | CBCE27  |

### International Treaties

|  |
| --- |
| CEDAW  |
| Recommendation to introduce socio-economic duty not brought into force  | OO6  |
| CESCR  |
| Recommendation to introduce socio-economic duty not brought into force  | OO6  |
| Istanbul Convention  |
| WeG not ratified  | DDPO33  |
| Oviedo Convention  |
| Gov will not oppose | DDPO28  |

### Intersectionality

|  |
| --- |
| Overlooked |
| National Disability Strategy  | DDPO30  |
| Mental Health Act Reform white paper  | DDPO28  |
| Violence Against Women and Girls Strategy (VAWG) - VAWG points to National Disability Strategy which points to VAWG - neither addressed violence against Disabled women and girls  | CBCE16  |
| Lack of awareness  |
| Need for training for services in trans awareness  | D.DP31 CBCE23  |
| Stigma and lack of disability awareness |
| Within intersex community  | CBCE16  |
| Data  |
| Lack of disability disaggregated data  |   |

### Institutionalisation

|  |
| --- |
| Human rights violations {psychiatric and ATUs] |
| Substitute decision-making still legal  | DDPO28 DDPO29 CBCE27  |
| Ppl moved many miles from their families  | DDPO27  |
| Forced detentions still legal  | DDPO28 DDPO29  |
| Use of restraint  | CBCE10 DDPO5  |
| Deaths by neglect  | CBCE10  |
| Forced treatment  | CBCE24 DDPO29 DDPO28 D.DP27 CBCE16  |
| Subject to abuse  | CBCE28 CBCE8 CBCE16  |
| Women subject to sexual violence  | DDPO29 CBCE16  |
| Incarceration of autistic people/people with learning difficulties |
| Gov missed successive targets for closure  | OO1 CBCE9 CBCE27 CBCE8 CBCE7  |
| Rise in numbers detained in psychiatric hospitals  | DDPO5 CBCE27  |
| Rise in numbers of children identified in mental health hospitals  | DDPO5  |
| Rise in private hospitals  | DDPO29  |
| Lack of community support delays discharge  | CBCE27 CBCE28  |
| Over use of medication  | CBCE27  |
| Removal of pwld/who are autistic from Mental Health Act |
| Positive but can still be detained if they also have a mental health diagnosis  | DDPO28  |
| Fears this will lead to more detentions under criminal law  | DDPO5  |

### Justice

|  |
| --- |
| Cuts to legal aid |
| Blocking access to justice  | OO1 CBCE9 CBCE22 CBCE6 CBCE7 CBCE16  |
| Drastically reduced availability of legal aid lawyers  | D.DP35  |
| No legal aid for discrimination/inequalities  | D.DP35 CBCE27 CBCE14  |
| No legal aid for welfare  | CBCE11  |
| Gap in advice and legal rights protections for people in supported living  | OO1  |
| Creating deserts of legal advice  | CBCE14 CBCE16  |
| Employment tribunals |
| Need to prove you are Disabled - particular barrier for people who are neurodivergent  | FG5  |
| Time limit to bring is too short  | FG5  |
| Police |
| Lack of disability awareness  | D.DP43 CBCE16  |
| Poor responses to hate crimes  | D.DP43 CBCE16  |
| Poor responses to sexual violence reported by Disabled women  | CBCE16  |
| Lack of trust in police - victims of domestic abuse and sexual violence  | DDPO33  |
| Not believing Disabled victims  | CBCE16  |
| Lack of understanding/inappropriate responses to mental distress  | D.DP8 CBCE24 D.DP27 D.DP9 CBCE6  |
| Use of tasers on Disabled ppl, eg people with learning difficulties who are lost  | CBCE16  |
| Multi-agency failings |
| Bubb report found national system totally inadequate - police/CJS/social care/MH trusts  | DDPO4  |
| Shortage of advocacy  |
| Cuts to independent advocacy  | FG1  |
| Advocacy support for disabled parents subject to child protection orders must be put on a statutory footing  | OO8  |
| Leaving people with learning difficulties unable to exercise their legal capacity  | OO1  |
| Shortage of advocacy for navigating benefits assessments  | D.DP8 CBCE11  |
| Judicial review  |
| Government proposals to restrict access  | CBCE9 CBCE6  |
| Accessibility |
| Discrimination and lack of access in prisons  | CBCE8  |
| Courts are inaccessible - lack of reasonable adjustments  | DDPO33  |
| No easy read court information  | OO8 CBCE16  |
| Detention centres lack appropriate provision for DDP  | FG2  |
| Racism |
| Throughout CJS  | CBCE10  |

### Mental Capacity

|  |
| --- |
| Allows substitute decision-making |
| Misuse in care homes  | CBCE6  |
| Advance Care Directives |
| Can be overruled by clinicians if they record their reasons  | DDPO28 CBCE16  |
| Only count if person judged to "have capacity" when it is written  | DDPO28 CBCE16  |
| Shortage of Independent Mental Capacity Advocates  |
| Leaves people unable to exercise their legal rights  | OO1  |
| No WeG monitoring  | OO1  |

### Mental Health System

|  |
| --- |
| Impact of cuts |
| Long waiting lists  | DDPO33 FG1  |
| Lack of community based support  | CBCE10 D.DP7 CBCE5 CBCE14 CBCE16  |
| Limited access to specialist support  | D.DP9  |
| Gaps filled by police  | D.DP9  |
| Medical model entrenched |
| Not compliant with UNCRDP  | CBCE16 DDPO28  |
| Need for social model/trauma informed perspectives  | D.DP36 DDPO29 DDPO28  |
| Lack of treatment options  | CBCE24 DDPO33 D.DP7  |
| Ineffectiveness of IAPT/CBT  | DDPO27 DDPO33  |
| Forced treatments  | CBCE24 DDPO29 DDPO28 D.DP27 CBCE16  |
| Trauma caused by experiences with the MH system  | D.DP27 CBCE24 DPPO29  |
| Over use of drugs and iatrogenic harm  | D.DP27 CBCE27 DDPO29 D.DP36  |
| Lack of (accessible) information about medication side effects  | D.DP36 FG4  |
| Mental Health Act Review  |
| Inadequate consultation and engagement  | FG5 CBCE10  |
| Failure to take human rights model approach  | DDPO28 DDPO29  |
| Intersectional gaps including class  | DDPO28 CBCE16  |
| Forensic patients fewer new rights as if second class citizens  | DDPO28  |
| Positive practice  |
| Social prescribing  | D.DP24  |
| User led initiatives, eg Hearing Voices  | D.DP24  |
| Intersectionality  |
| Racism within MH system  | D.DP27 D.DP36 DDPO28 DDPO29 CBCE16  |
| Mother and baby units often inaccessible  | CBCE16  |

### Politics and Democracy

|  |
| --- |
| Election funds to cover support/access costs |
| Importance of this for equal participation  | CBCE9 CBCE16  |
| Voting being inaccessible |
| Inadequacy of arrangements for blind voters  | OO9  |
| Lack of representation in politics |
| Lack of Disabled MPs  | DDPO48 CBCE16  |
| No job-sharing for MPs  | CBCE9 CBCE25  |
| MPs having to fight for reasonable adjustments  | FG5  |
| Retention of remote participation through hybrid meetings to keep pandemic access gains necessary for addressing lack of representation  | CBCE25 CBCE16 |
| No monitoring of numbers of Disabled MPs  | DDPO48  |
| Allowances count as income and affect benefits  | CBCE25  |
| Increasing barriers |
| Introduction of voter ID  |   |

### Poverty and inadequate incomes

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| --- |
| Increasing poverty |
| Disportionate impact on DDP  | D.DP14 CBCE28 CBCE23 CBCE14 CBCE16  |
| Rising cost of living  | CBCE16  |
| Causes digital poverty  | CBCE10  |
| Disproportionate impact on women  | CBCE16  |
| Additional impact for those subject to multiple oppressions  | CBCE23  |
| Low benefit levels |
| Need for increased benefit payments  | DDPO47 DDPO26 CBCE7 CBCE16  |
| Rise in malnutrition  | D.DP4  |
| Migrants with No Recourse to Public Funds  | FG2  |
| Disabled asylum seekers on just £39.63 per week  | FG2  |
| Disabled asylum seekers - no extra costs for disability  | FG2  |
| No recourse to Public Funds |
| Pushes Disabled women into abusive/exploitative situations  | CBCE16  |

### Right to Life

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| --- |
| Assisted suicide  |
| repeated attempts to legalise  | CBCE32 CBCE23 CBCE13  |
| Denial of life saving treatment |
| SIM programme  | DDPO34  |

### Situations of Risk

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| --- |
| Counter-terrorism |
| DDP subject to PREVENT  | D.DP33  |
| Concern over counter-terrorism not respecting human rights  | D.DP32 D.DP33  |
| Specific measures having adverse impact on disabled people  | D.DP31 CBCE31  |

### Social care support

|  |
| --- |
| Care Act 2014 |
| Failure to implement  | CBCE9 DDPO27 CBCE6 DDPO2  |
| Independent over-sight of implementation needed  | OO1  |
| Consequence of social care cuts  |
| Shortage of speciaist VI rehabilitation officers  | OO9 CBCE7  |
| NHS bed-blocking  | D.DP23  |
| Continued institutionalisation of people with learning difficultes/autistic people  | OO1 DDPO5 CBCE27  |
| DDP living in the community at risk of exploitation, abuse and violence  | OO2 DDPO26  |
| Reliance on ageing parents  | D.DP14 CBCE27  |
| Deprivation of liberty  | OO1  |
| Isolation  | CBCE8  |
| Safeguarding failings (Disabled children & adults)  | DDPO2 DDPO33  |
| More burdensome systems leading to some disengaging from support altogether  | D.DP22  |
| "Mate" crime and cuckooing  | OO1  |
| Drug and alcohol addiction  | OO1  |
| Violation of DDP's right to life  | OO1 DDPO26  |
| Shortage of advocacy  | D.DP34  |
| Insufficient support to ensure DDP stay safe and healthy  | CBCE10 DDPO26  |
| Increased removals of children from Disabled parents - leading in turn to increased Children Protection budgets  | DDPO33 OO8  |
| Domestic abuse and dependency  | DDPO16  |
| Lack of / inadequate support |
| Significant unmet need  | CBCE7  |
| Due to financial test and assets threshold  | FG3  |
| For disabled parents  | OO8 CBCE27 CBCE6 D.DP44 DDPO16  |
| For autistic people  | D.DP34  |
| For people with No Recourse to Public Funds  | CBCE16  |
| Councils out-source telephone lines to call centres and make it harder to get through - reduces demand  | CBCE10  |
| Social workers do not communicate in accessible ways  | CBCE10  |
| Lack of personalised support by support agencies  | CBCE11  |
| CQC inadequacies  | CBCE27 CBCE28 CBCE16  |
| Social care assessments often don't follow Care Act  | DDPO2  |
| Transition from child to adult services  | CBCE16 D.DP42  |
| Coercion over reproductive choices of Disabled women instead of support to parent  | DDPO33 OO8 CBCE27  |
| Complaints procedures |
| Inaccessible  | OO1  |
| Burdensome and lengthy  | CBCE10  |
| Direct Payments |
| Lack of support for managing  | CBCE22  |
| LAs not paying enough to recruit PAs  | D.DP4  |
| Increasing burden on recipients  | FG3 CBCE22 CBCE8 FG1 CBCE7  |
| Reduced choice and control  | DDPO2 DDPO16  |
| Lack of engagement with DDPOs  |
| By Secretary of State for Health and Social Care  | D.DP29  |
| Over National Independent Living Support Service  | FG4 DDPO5 CBCE27  |
| Social care charging |
| Undermines support  | FG2 DDPO27 CBCE7 DDPO2  |
| Increases poverty  | CBCE23 D.DP34 DDPO26 DDPO27 OI1 CBCE9 CBCE7 DDPO2 CBCE16  |
| Inaccessible financial assessments  | DDPO4 DDPO2  |
| No accessible information on DRE  | DDPO4  |
| Postcode lottery  | CBCE22  |
| The minimum income guarantee did not increase while benefits were frozen but cost of living did increase  | D.DP1  |
| Social care crisis |
| "Broken" social care system  | DDPO26 CBCE8  |
| LAs making significant cuts to social care budgets  | DDPO7  |
| Councillors making cuts packaged with positive spin lose trust of local DDP  | DDPO7  |
| Cuts to social care packages (LA and CHC)  | CBCE10 DDPO6 FG1 CBCE6 CBCE7  |
| Replacing support with assistive technology to save money  | DDPO6  |
| Waiting times for assessments/support  | FG3 D.DP4 CBCE14 CBCE8  |
| Social care funding crisis  | FG4 CBCE9 CBCE7 CBCE14 CBCE16  |
| Lack of support for CYP  | OO4 OO13  |
| Disabled people pressured to do into care homes against their wishes  | CBCE10  |
| Social care workforce |
| Inadequate training  | D.DP44  |
| Unvalued  | CBCE7  |
| Reliance on European workforce pre-EU withdrawal due to low pay  | D.DP4  |
| Even more more difficult recruiting in rural areas  | DDPO43  |
| Homophobia makes it harder for LGBTQ+ DDP to recruit  | DDPO30 CBCE22  |
| DDP forced to employ unsuitable PAs - putting themselves at risk  | D.DP4  |
| Recruitment crisis  | D.DP4 CBCE10 DDPO26 FG1 CBCE7 CBCE14 CBCE16  |

### Social model of disability

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| --- |
| Lack of understanding and implementation of  |
| Importance of social model  | FG4  |

### Statistics and data collection

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| --- |
| Lack of disability disaggregated data |
| UN Expert Group on Disability Data, Statistics, Monitoring and Evaluation identified need for disaggregated disability data  | DDPO33  |
| Data gaps  |
| Disabled parents subject to court proceedings to remove children  | OO8  |
| Violence vs Deaf & Disabled women and girls  | DDPO33  |
| DDP affected by other forms of hate crime  | DDPO33  |
| Data on umet social care need relating to BAME and LGBTQ+ communities  | OO1  |
| Inaccessible |
| Certain official figures published in complex data tables  | DDPO33  |

### Struggle of survival

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| --- |
| Life is harder than ever for DDP  |
| Constant work of proving you are Disabled within inaccessible and increasingly burdensome systems for ever smaller amounts of support & supporting each other  | FG3 FG1 D.DP37 CBCE17 CBCE7  |

### UNCRPD

|  |
| --- |
| UK implementation  |
| Not being implemented  | DDPO26 CBCE5 CBCE9 CBCE11 CBCE6 CBCE14 CBCE16  |
| Needs monitoring  | DDPO30  |
| Needs to include intersectionality  | DDPO30  |
| Need to be enshrined in domestic legislation  | FG5 DDPO26  |
| No right to independent living  | DDPO26 DDPO29 CBCE13  |
| No one taking responsibility for Article 19 rights  | CBCE6  |
| National Disability Strategy lacks info on how specific articles can be progressed  | DDPO30  |
| Retrogression since 2017  | DDPO26 CBCE9 CBCE17 CBCE15 CBCE16 CBCE17 CBCE18 CBCE19 CBCE20 CBCE21 CBCE22 CBCE23 CBCE24 CBCE25 CBCE32 CBCE33 FG1 CBCE6 CBCE8 CBCE14  |
| Lack of promotion  |
| Social workers (responsible for providing access to independent living support) are not trained in it/don't know what it is  | D.DP9  |
| Reservations  |
| Article 18  | FG2 CBCE23  |
| Article 24  | DDPO46 DDPO35  |

### Violence and abuse

|  |
| --- |
| Violence against women and girls |
| Limitations of VAWG strategy for covering DDP  | DDPO33  |
| Domestic abuse |
| Rejection of DDPOs amendment to include carer abuse  | DDPO33  |
| Lack of accessible refuges/specialist support  | DDPO33 CBCE28 CBCE14  |
| Postcode lottery in support for survivors  | CBCE28  |

### Well-being

|  |  |
| --- | --- |
| Importance of activism  | D.DP27  |